

Weirong Chen

PRODUCT DESIGNER

CONTACT

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San Jose, CA

SKILLS

AI-native design

Agentic workflows, human-in-the-loop review over model output, AI-generated content visualization, prototyping with Claude Code, Claude + MCP design-system workflows, prompting

Design

End-to-end product design, design systems, information architecture, interaction design, responsive web, failure and edge-case flows, accessibility (WCAG)

Research & partnership

Field research, user interviews, usability testing; partnering with product, engineering, and clinical teams

Tools

Figma, FigJam, Claude, Claude Code, Cursor, ChatGPT, Pendo, Notion, Jira, Linear, HTML/CSS

EDUCATION

UC Berkeley

Professional Certificate,
User Experience Design · 2020

Arizona State University

Master of Public Administration ·
2015

Shaanxi Normal University

B.A., Mass Communication · 2012

EXPERIENCE

Product Designer (Contract) · Kognitos

Apr 2026 – Jun 2026

Agentic automation platform where users build automations in plain language.

- Designed a scalable diagram system for AI-generated automations, turning a flat step list into a visual structure that holds **3 to 100+ steps**.
- Built a functional prototype of that system in **Claude Code** from the Figma design, generating layout from parsed automation content.
- Sole designer on the integration revamp — designed the states most flows skip: broken connections, version upgrades, and org secrets.

Product Designer · Hazel Health

Jul 2024 – Jul 2025

K-12 telehealth platform serving students, families, and school health staff.

- Led **0→1** design for a device-agnostic telehealth platform serving **5,000+ schools**, moving visit workflows off iPad-only kiosks onto responsive web.
- Designed visit-scoped session flows that removed the hardware requirement for new school onboarding under HIPAA and shared-device constraints — cutting workflow time **50%** in beta testing.
- Designed calendar subscription and v2 scheduling flows giving families cross-device appointment access — increasing appointment attendance **60%** (Pendo, 3 months post-launch).

Product Designer · uLab Systems

Jan 2022 – Feb 2024

AI-powered orthodontic treatment-planning tools for dental professionals.

- Designed the review-and-adjust workflow over AI-generated treatment setups, keeping the clinician the final decision-maker — improving planning efficiency **40%**.
- Expanded the design system with **30+ reusable components** across treatment planning, ordering, and platform management.

UX/UI Designer · Bookairfreight

Oct 2020 – Jul 2021

- Redesigned a B2B freight-booking platform, simplifying multi-step logistics workflows through clearer information architecture and usability testing.